



## AT&T to Deliver Country's First Statewide Citizen-Evacuation Management System

### *Texas Governor's Division of Emergency Management to Implement RFID and Mobile Technologies, Providing Real-Time Information During Crises*

**Austin, Texas, December 3, 2007**

AT&T Inc. (NYSE:T) has announced a new contract to deliver an innovative custom mobility solution to the Governor's Division of Emergency Management (GDEM) for the state of Texas. The solution, the Texas Special Needs Evacuation Tracking System (SNETS), is the country's first statewide citizen-evacuation system and uses a variety of radio-frequency identification (RFID), wireless and mobile data technologies to provide real-time information on evacuees, enabling the GDEM to better support the evacuees and their families during a crisis.

The GDEM is responsible for assisting cities, counties and state agencies in planning and implementing their emergency-management programs as well as carrying out a comprehensive, all-hazard emergency-management program for the state. Under the terms of the contract, AT&T will serve as the primary provider and deliver wireless RFID service to support a statewide emergency-evacuation tracking system. The tracking system, which was successfully deployed in 2006 and 2007 during state evacuation simulations, will help safely evacuate citizens in the event of any large-scale man-made or natural disaster.

In the event of an emergency evacuation, evacuees will be registered on-site and issued a bar-coded RFID wristband. An evacuee's wristband will be scanned by the GDEM with a wireless device as the evacuee boards a state-contracted vehicle, and the information will be added to the bus boarding log. Evacuee intake information and location will then be sent wirelessly to The University of Texas Center for Space Research data center. The vehicles will be equipped with GPS systems to track the location along the evacuation route. Upon reaching the destination, the system will update evacuee profiles and provide real-time information. This will enable state employees to respond to inquiries from the public about the safety of evacuated family members and to reunite families that have been separated during a large-scale disaster.

Rugged hand-held computers from Motorola Inc. (NYSE: MOT) will be used for the enrollment and tracking of evacuees throughout the process. In addition, Motorola bar-code scanners and RFID readers will be used in the registration and final destination check-in process for evacuees.

Other AT&T technology suppliers involved with this custom mobility solution include:

- Radiant RFID — provider of the RFID portals and wristbands
- WebTech — supplier of the GPS systems for the state-contracted vehicles
- Retriever Software — provider of the software that enables real-time information sharing

The AT&T solution will provide the wireless network and hardware support for the emergency evacuation tracking system. The highly available and secure wireless network provides agencies with reliable, high speed network access and services, including 24/7 network monitoring of status to ensure the quality transfer of voice and data traffic.

"We wanted to enhance our existing emergency evacuation planning strategy with a new system for tracking and locating evacuees," said Jack Colley, chief, Texas Governor's Division of Emergency Management. "We are confident that the statewide emergency-evacuation tracking system will not only help save lives and effectively ascertain the location of the displaced citizens, but it will also provide the state with the ability to update the families of the evacuees and effectively allocate search-and-rescue resources. The RFID solution will improve the GDEM's command and control management of large-scale disasters within the state by enabling officials to efficiently allocate valuable emergency resources."

"The statewide emergency-evacuation tracking system is an innovative new custom solution that enhances our already robust portfolio of mobility solutions," said Chris Hill, vice president, Government Solutions for AT&T's wireless unit. "State and local agencies will benefit from collaborative solutions such as this one, because they will provide citizens with an efficient evacuation system that effectively tracks each evacuee's location while reducing the need to conduct extensive search-and-rescue missions that risk lives."

In addition to the wireless network, AT&T will provide project management, engineering, staging and technical support of the solution.

For more information about AT&T solutions for the state and local government market, please visit [www.att.com/stateandlocal](http://www.att.com/stateandlocal).

Note: This AT&T release and other news announcements are available as part of an RSS feed at [www.att.com/rss](http://www.att.com/rss).

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#### **About the Texas Governor's Division of Emergency Management (GDEM)**

The Texas Governor's Division of Emergency Management (GDEM) is charged with carrying out a comprehensive all-hazard emergency management program for the State and for assisting cities, counties, and state agencies in planning and implementing their emergency management programs. A comprehensive emergency management program includes pre and post-disaster mitigation of known hazards to reduce their impact; preparedness activities, such as emergency planning, training, and exercises; provisions for effective response to emergency situations; and recovery programs for major disasters. Chapter 418 of the Texas Government Code lays out an extensive set of specific responsibilities assigned to the Division. GDEM is also responsible for supporting development of the Governor's Homeland Security Strategy and implementing programs and projects to achieve state homeland security goals and objectives. The Division serves as the State Administrative Agency (SAA) for US Department of Homeland Security homeland security grant programs. For more information, visit [www.txdps.state.tx.us/dem/pages/index.htm](http://www.txdps.state.tx.us/dem/pages/index.htm).

#### **About AT&T**

AT&T Inc. (NYSE:T) is a premier communications holding company. Its subsidiaries and affiliates, AT&T operating companies, are the providers of AT&T services in the United States and around the world. Among their offerings are the world's most advanced IP-based business communications services as the nation's leading wireless, high speed Internet access and voice services. In domestic markets, AT&T is known for the directory publishing and advertising sales leadership of its Yellow Pages and YELLOWPAGES.COM organizations, and the AT&T brand is licensed to innovators in such fields as communications equipment. As part of its three-screen integration strategy, AT&T is expanding its TV entertainment offerings. Additional information about AT&T Inc. and the products and services provided by AT&T subsidiaries and affiliates is available at [www.att.com](http://www.att.com).

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